

ROANOKE VALLEY LOCAL HUMAN RIGHTS COMMITTEE MINUTES

JUNE 18, 2012

The Roanoke Valley Local Human Rights Committee met on Monday, June, 2012 at 3:00 p.m. at Blue Ridge Behavioral Healthcare, located at 301 Elm Avenue, SW Roanoke, VA.

MEMBERS PRESENT

Jay Fields – Chair
Martha Pillow – Secretary
Nancy Fields
Joanne Baker
Robin Jordan

DBHDS-OHR STAFF

Dwayne Lynch - Advocate

MEMBERS ABSENT

Joseph Kinchloe

ADMINISTRATIVE SUPPORT

Betsy Walker

AFFILIATES REPRESENTED

A Better Life Counseling – Shenetta Reid
A Shining Light – Christina Smith, Donnie DeGeorge's
Blue Ridge Behavioral Healthcare – Betty Bingham, Tim Steller, Helen Lang, Steve Ratcliff
Blue Ridge Residential Services – Catherine St. Ours
Cee Breeze – Marc Buch
Centra – Lauren Askew, Wendy Jenkins, John Hutson, Teresa Kennedy
DePaul Community Resources– Gary Wilburn, Sondra Stephens
East Mental Health – Christina Dormstetter-O'Keefe
EHS –Katie Hale, Crystal Grooms
Family Services of Roanoke Valley – Karen Pillis
Hall Community Services – Adrien Monti
Lutheran Family Services –Tresha Lafon, Eric Gordon
Va Baptist Children's Home dba HopeTree Family Services – Will Childers
Mayo Residential Services – Gabrielle Jones, Trina Washington
National Counseling Group – Dewayne Yopp, Brian Hoff, Sonia Herron
New Hope Support Services – Mari Gentry
Virginia Treatment Center – Rob Edwards

1. Call to order/welcome
Jay fields, Chair, called the meeting to order at 3:00 p.m.
2. Introductions/Citizen Comments
Members of the Committee and providers introduced themselves.

ACTION AGENDA

3. Approval of April 16, 2012 minutes

The minutes were reviewed by the Advocate and secretary, however they were left out of the Committee packet. They will be reviewed with the next committee packet for the next meeting, August 13, 2012.

4. Approval of Agenda

There was an addition and a deletion to the agenda.

A Shining Light submitted new information for their presentation.

Braley and Thompson will not be available to present their Annual Report and will be moved to the August agenda.

Mt Regis Center – A request to be on the agenda for the committee to review a change in their rules.

INFORMATION AGENDA

5. Advocate Report – Dwayne Lynch

Advocate informed providers and committee that only providers who have something to report will be added to the agenda. Attendance is still required at the meetings by providers, but we do not want to tie up meeting time with 0 reports. If a provider has a licensing citation, service additions/closures, etc. they will be added to the agenda. The provider at the minimum will present their annual report and provider update to the committee if there is nothing to report during the year. Providers are still required to submit quarterly reports to the OHR, this is a requirement and licensing citations can be given if not in compliance. Advocate provided reminders of reporting requirements of peer to peer incidents, updating Human Rights posters, and reporting notification of incidents within 24 hours. Advocate reported to committee OHR reports are getting filled out better and there is utilization of new format. Advocate reminded affiliates that reporting to social services for children and adults when being investigated is required. In addition, if social services initiates an investigation, the provider is required to notify the OHR of the investigation and not when social services completes their investigation.

6. **Annual Reports**

The following providers presented their Annual Reports for 2011 along with their first quarter reports. They answered questions from the Committee.

Centra Mental Health Services – Information presented as well as the first quarter report.

DePaul Community Resources – Gary Wilburn and Sondra Stephens were both in attendance to present reports. Dwayne Lynch, Advocate, requested they consolidate their information into one report.

Lamano Agency – Information was presented; this will be the last information for Lamano, the merger with Lutheran Family Services has been complete and going Forward, one report will be reported under Lutheran Family Service.

Mayo Residential Services – Will report at August meeting. They have new staff. They did present their first quarter report and answered questions.

New Hope Support Services – Sherman Lea presented the Annual Report and answered questions from the committee. The first quarter was also presented.

7. First Quarter Reports –

Blue Ridge Behavioral Healthcare – Betty Bingham presented the first quarterly report and answered questions from the Committee regarding allegations reported.

8. **Support Services, LLC** – No Show. Will be contacted to report in August.
Affiliation changes/notifications

A Shining Light – Opening of third home in Daleville. New information was submitted at the meeting. The new location for a third home is:
4321 Bonsack Road
Roanoke, VA 24012

Donnie DeGeorge's gave an overview of the new location and the services they will be providing.

Martha Pillow motioned the current affiliation be extended to cover the new site; Robin Jordan seconded the motion and it carried unanimously.

Blue Ridge Behavioral Healthcare – Request for the current affiliation to cover a new sponsored residential site. (letter enclosed)
New location: 314 Union Street
Salem, VA 24153
Betty Bingham presented the information.

Martha Pillow motioned the current affiliation be extended to cover the new site; Joann Baker seconded the motion and it carried unanimously.

Blue Ridge Behavioral Healthcare – Substance Abuse Treatment – Program Rules revision

A copy of the revised rules was submitted to the committee for review. Steve Ratcliffe, SA IOP Manager, gave an overview of the revision and answered questions from the committee.

Robin Jordan motioned the revised rules be accepted; Joann Baker seconded the

motion and it carried unanimously.

Blue Ridge Residential Services - Notification of relocation of sponsored residential site:

New Location:
3849 Amber Way Circle SW
Roanoke, VA 24018-2001

Former Location:
3516 Grandin Road
Roanoke, VA 24015

The above new location is a relocation from the Grandin Road site; however, the Grandin Rd site will remain open until the relocation in July. The Committee will receive a letter of notification when this takes place.

Nancy Fields motioned to accept the relocation; Martha seconded the motion and it carried unanimously.

Blue Ridge Residential Services – Notification of additional sponsored residential location within the catchment area:

New location: 135 Hatton Lane
Meherrin, VA 23954-3272

Request to disregard this request.

Centra Health - Request for approval of addition of a service modification to their license to provide Outpatient Services with ABA Track through EPSDT.

Detailed information was included in the committee packet for review and Lauren Askew, supervisor for the program, gave an overview of what the service entails.

Robin Jordan motioned the committee approve the addition of the service modification to the license; Nancy Fields seconded the motion and it carried unanimously.

DePaul Community Services

(1) Letter of notification of recent change at DePaul Community Resources was Included in the packet and Sondra Stephens attended to give an overview of the changes.

(2) Letter requesting extension of affiliation to cover their expansion of service area of Mental Health Support Services program and the Outpatient Therapy program to the Christiansburg area. A letter explaining the expansion was included in the committee packet for review.

Joann Baker motioned the committee accept the expansion; Nancy Fields seconded the motion and it carried unanimously.

(3) Notification of restructuring of Clinical Services – A letter was included in the committee packet explaining the restructuring of the Clinical Services program. Referrals for Intensive In-home Services are no longer being accepted, however, they are continuing to work with the current clients to assure a smooth transition for them. Dwayne Lynch, Advocate, requested Sondra to attend the August meeting to report on the conclusion of this service.

Sondra Stephens was in attendance and gave an overview of this restructure. These services have been moved to the main office on Hollins Road.

(4) Letter of notification for a new site for sponsored residential
1560 Sleepy Hollow Rd
Christiansburg, VA 24073

Letter of notification for removal of two sponsored residential site
746 Kings Store Road 2127 Melrose Ave., NW
Check, VA 24072 Roanoke, VA 24017

East Mental Health Services, LLC – Request to extend affiliation to cover new service, Psychosocial Services that is being added to their services. A letter of request was included in the committee packet, as well as a letter of approval from the director of the Office of Human Rights to seek affiliation.

Christina Dormstetter-O'Keefe attended the meeting and presented the information regarding the psychosocial services East will be providing at Monticello Manor; these services are already being provided at their site on Brandon. A packet detailing the information was included in the committee packet for your review. They anticipate starting these services between July 15 and August 1. They are requesting their affiliation be extended to cover these services.

Robin Jordan motioned that East Mental Health's affiliation be extended to cover the Psychosocial Services program at Hollins manor; Martha Pillow seconded the motion and it carried unanimously.

Lutheran Family Services – A letter of notification was included in the committee packet to request extension of their affiliation to cover a new sponsored provider sites. The sites are located at the following addresses:

1120 Welch Rd 602 Orlando Avenue
Roanoke, VA 24015 Roanoke, VA 24019

Nancy Fields motioned to extend their affiliation to cover the two new sites; Robin Jordan seconded the motion and it carried unanimously.

9. Other business – none

10. Next Committee meeting date – August 13, 2012

11. Meeting adjourned 4:40p.m.

Jay Fields, Chair

Date approved

Betsy Walker, Admin Support